



DEPLOY

Remove the risks of onboarding customers to a new telephony/UC service

Service Overview

The Support to Win Deploy service ensures smooth, rapid, risk-free provisioning and deployment for end customers of all sizes.

Our comprehensive knowledge of telephony/UC platforms delivers instant value to your deployment strategy, whether onsite or driven remotely. Our virtual onboarding capabilities – originally developed pre-Covid to enable fast, cost-effective deployment of sub-10 user sites – are now proven in large projects to minimise disruption and overcome site access challenges. Our expert deployment engineers are also qualified to deliver end-user training in person or online.

Large, complex installations benefit from our wealth of project management experience to ensure network readiness, go-live success and the minimum number of post-deployment support calls.

Features

- Comprehensive provisioning and deployment services can be applied on site or remotely
- Virtual onboarding, guided installs and end-user training delivered by expert engineers
- Engineering services for configuration of hardware and software solution components
- Detailed project management for large projects, including third-party suppliers
- Integrated order management
- Scale resources up and down as required

Benefits

- Deliver on customer promises with confidence
- Tailor your deployment approach without fuss, to suit individual customer needs
- Achieve deployment objectives to time and budget
- Maximise customer experience and value from the solutions you sell
- Optimise deployment velocity and accuracy regardless of site access restrictions
- Minimise post-deployment support calls